



**akuiteo**  
BUSINESS SOFTWARE

Installation Guide

# APPLICATION DESKTOP

Version 4.5

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# 1 Preface

## 1.1 REVISIONS

**Revision 1**

Published in April 2021

## 1.2 HELP DESK

Akuiteo S.A.S. highly values your satisfaction.

To share your feedback or contact the help desk, feel free to visit our website page:

<https://www.akuiteo.fr/akuiteo.clients/>

## 2 Prerequisites

Akuiteo is a rich client software solution. This means that all data you will be accessing from your workspace will be centralized on a machine where the Akuiteo server and database are installed.

Your daily work on Akuiteo will be done using a program, the Akuiteo's Application Desktop. From this interface, you are able to collect the information centralized on the server in a secure, quick and easy way.

The installation of both the database and the application is done together with the Akuiteo team and your IT department. All the administration tasks, server backups and database administration must be performed by your company's IT department.

Technical prerequisites to install the Application Desktop are as follows:

CPU	Dual Core 2GHz or equivalent
RAM	2 free GB (4 GB recommended)
Disk space	512 MB  This size corresponds to the space needed for the Akuiteo client on the hard drive, as well as all the space needed to manage the software's updates and use.
OS	Windows 7 32 or 64 bits  Windows 8 32 or 64 bits  Windows 8.1 32 or 64 bits  Windows 10 32 or 64 bits  Mac OS 10.10 (Yosemite) to 11.0 (BigSur) 64 bits  <div><b>Important</b>  Akuiteo does not natively support Mac with M1 processor.  The support of M1 processors through the Rosetta compatibility layer will be announced in Q2 2021.</div>
Software	Microsoft Office 2003 / 2007 / 2010 / 2013 / 2016 (PC) or 2008 / 2011 / 2016 (Mac)  Adobe Reader or any other PDF reader  The choice made for the Office suite or a PDF reader depends on the report formats set up in Akuiteo. If the Office document format has been chosen, it is required that each monitor is equipped with the Microsoft Office Suite to be able to preview and publish documents generated by Akuiteo.
Web browser	Firefox 4+  Safari  Chrome



	Microsoft Edge Chromium If specified, minimal version of browser.
Resolution	1680x1050

Akuiteo offers an automatic update feature. To make sure this feature works, the user must have reading / writing permissions on the repository where Akuiteo has been installed.

# 3 Installing the Application Desktop

## 3.1 ON WINDOWS

### 3.1.1 Graphic mode

- 1 From the computer on which you want to install Akuiteo, enter the <http://erp.akuiteo.fr/exe/> address in a web browser.
- 2 Click on the desired installer. Once the \*.exe installer is downloaded on your computer, click on it to start the installation.  
 The installer's home screen is displayed.
- 3 Close all open applications that could interfere with the installation process then click on **Next**.
- 4 Select the desired folder to install the application or keep the one by default then click on **Next**.
- 5 Choose a name for the shortcut that will be displayed on the desktop:
  - **Production**
  - **Pre-production**
  - **Testing**
  - **Custom**: In this case, you must give a name to your program.Click on **Next**.
- 6 Fill in the installation parameters related to your environment:
  - **Secure connection (HTTPS)**: Check this box only if your application sever is protected by HTTPS.
  - **Server**: Name or IP address of the server to use.
  - **Port**: Listening port of the application server.
  - **Application name**: Name of the webapp application related to the environment you want to access (akuiteo, akuiteo.test, etc.).Click on **Next**.
- 7 If needed, fill in the **Proxy Server** fields.
- 8 Click on **Install**.  
 The installation begins. Once completed, you can start Akuiteo.

### 3.1.2 Command line

It is possible to remotely launch the Application Desktop with an automatic and potentially silent installation on Windows, using the \*.exe installer.

- 1 Launch the command prompt.
- 2 Locate the path to the Windows Installer file and fill in the following parameters:

-UPDSITE	Name or IP address of the Akuiteo server to use.
-INSTDIR	Local repository where the client will be installed.
-SYMNAME	Custom name of this installation.
-SILENT	Silent installation, no interface displayed on the screen.  If the UPDSITE, INSTDIR and SYMNAME parameters are not filled in, the silent installation will fail without any warning.

#### Example

```
<installer_path_name> -UPDSITE=http://<tomcat_server_name_or_ip>:<tomcat_port>/<application_name>/mvc/update -INSTDIR="C:/Program files/ITNSA/" -SYMNAME=<desired_name> -SILENT
```

↳ The installation begins. Once completed, you can start Akuiteo.

#### Note

Options must always start with the "-" character and be followed by the "=" equals sign.  
Parameters including spaces must be typed in between quotation marks.

## 3.2 ON MAC OS

- 1 From the computer on which you want to install Akuiteo, enter the <http://erp.akuiteo.fr/exe/> address in a web browser.
- 2 Click on the desired installer. Once the \*.dmg installer is downloaded on your computer, click on it to start the installation.  
  
↳ A window opens with a \*.mpkg file.
- 3 Right-click on the \*.mpkg file and select **Open**, then click on **Open** again for the security alert.  
  
↳ The installer's home screen is displayed.
- 4 In the **Akuiteo Param.** page, fill in the installation parameters related to your environment:
  - **Server:** Name or IP address of the server to use.
  - **Port:** Listening port of the application server.



- **Application:** Name of the webapp application related to the environment you want to access (akuiteo, akuiteo.test, etc.).
- **Name:** Shortcut name.
- **Proxy:** Check this box only if your application sever is protected by HTTPS, then fill in the required fields.

Click on **Next**.

**5** In the **Installation type** page, click on **Install**.

↳ The installation begins. Once completed, you can start Akuiteo.

## 4 Logging in to the Application Desktop

Once the Application Desktop is installed, you can connect to Akuiteo.

**1** Start Akuiteo by clicking on the application's shortcut.

**2** On the login screen, select the relevant server.

If the icon on the right is green, the server is connected. If it is red, it means there is a connection problem. In this case, contact your IT Manager.

**3** Enter your login and password.

**4** Check **Remember password** if you want to avoid having to enter your login information each time.

**5** Click on **Log in**.

↳ Akuiteo's home screen is displayed.

# 5 Updating the Application Desktop

Updating the Application Desktop is totally automated once the server has been configured by your IT manager.

If the connected user does not have the DMF 110301 OTHER SERVICES AKUITEO IGNORE AKUITEO UPDATES, updates start automatically when available. However, if the DMF 110301 is active, a pop-up window is displayed in Akuiteo when an update is available, allowing you to choose between the following options:

- **Install:** You are logged out of Akuiteo and the update starts.
- **Not now:** Closes the update pop-up, that will be displayed again in 5 minutes.
- **Ignore this version:** Closes the update pop-up. This pop-up will only be displayed again the next time you start Akuiteo.

## Tip

If you have left your Application Desktop open for some time, click on the **My Akuiteo** menu: if an update is available, this will display the update pop-up directly.

# 6 Uninstalling the Application Desktop

## 6.1 ON WINDOWS

From the apps and features list, select the desired application then click on **Uninstall**. The application and the related files are deleted automatically.

## 6.2 ON MAC OS

Drag and drop the desired application to the bin. The application and the related files are deleted automatically.